

Ensuring performance and meeting regulatory requirements in the pharmaceutical industry





# Speaker



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# REVIEW: What Color is your Drug Solution?





Paul Barnes
Product Manager
HunterLab

Webinar: What Color is Your Drug Solution? Quantitative vs. Qualitative Color Measurement

Sponsored by: HunterLab

Focused on: Color Standards Measurement

An eye toward setting pharmaceutical color specifications in the future

#### **Key Learning Objectives**

- What is colorimetry? HINT: It is not UV/VIS spectrophotometry
- Uses and benefits of color measurement from discovery to GMP
- Implementing objective analytical color measurement methods – moving beyond visual
- Conformance to global standards what you need to know



# REVIEW: What Color is your Drug Solution?



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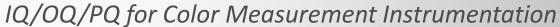
Video

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Ensuring performance and meeting regulatory requirements in the pharmaceutical industry





# **Key Learning Objectives**



- Validation and Qualification Understanding the 'Q' process
- 2. Documented testing confirming proper initial and ongoing Installation, Operation, and Performance
- **3. Recording instrument history** ensuring your instrument follows GLP and GMP guidelines
- Audit trails meeting internal and external validation requirements



'The 'Qs'

**Qualification Protocols** 





### **Validation**



 As a requirement for Good Manufacturing Practices and other regulatory requirements, the goal of validation is to:

"Establish documented evidence which provides a high degree of assurance that a specific process will consistently produce a product meeting its predetermined specifications and quality attributes"

Food and Drug Administration (FDA)



# Validation vs. Qualification



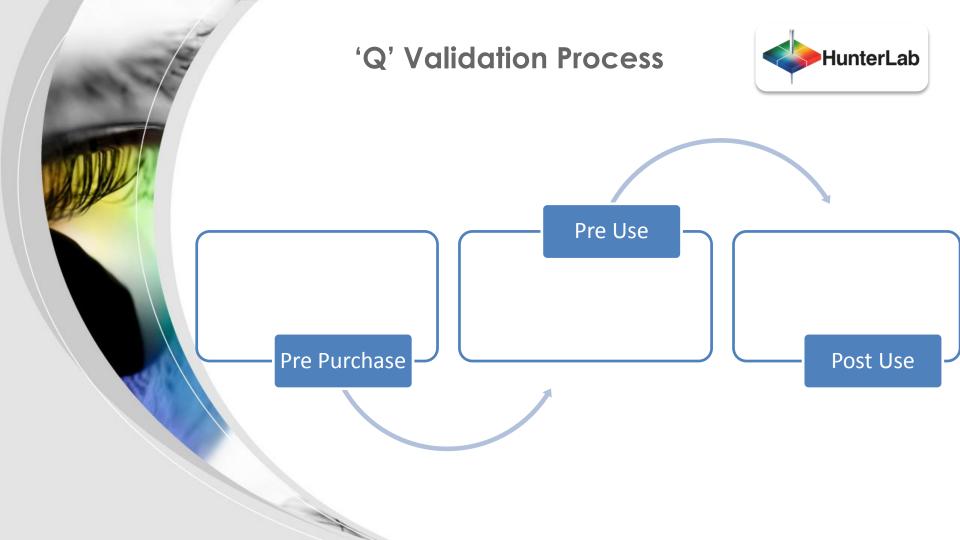
 <u>Validation</u> is a quantitative approach that proves quality, functionality, and performance of a manufacturing process

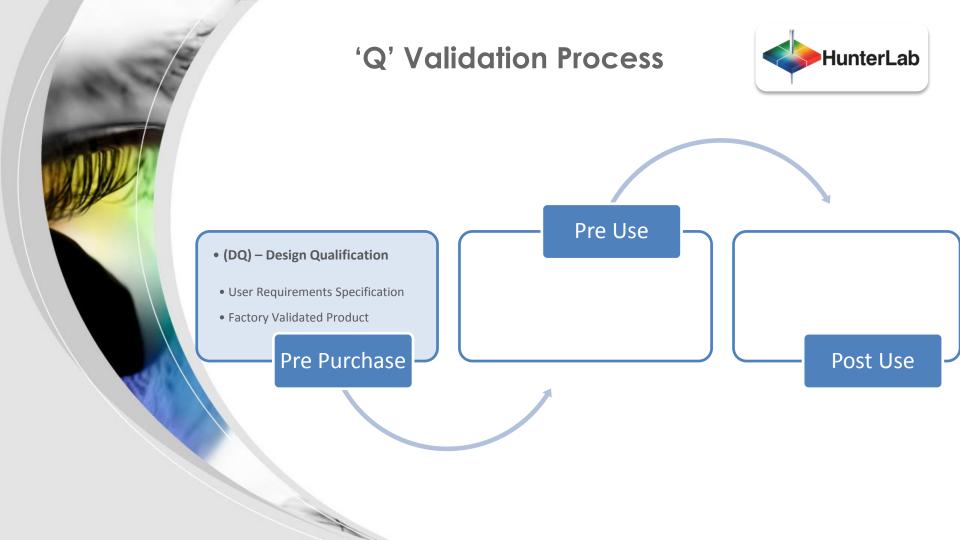
 Qualification is applied to individual pieces of equipment as well as the manufacturing process as a whole

## **Qualification Phases**



- 1. (DQ) Design Qualification
- 2. (IQ) Installation Qualification
- 3. (OQ) Operational Qualification
- 4. (PQ) Performance Qualification
- 5. (RQ) Requalification





# 'Q' Validation Process HunterLab Pre Use • DQ) – Design Qualification • (IQ) – Installation Qualification • User Requirements Specification • (OQ) – Operational Qualification

• (PQ) – Performance Qualification

Post Use

• Factory Validated Product

Pre Purchase



- DQ) Design Qualification
- User Requirements Specification
- Factory Validated Product

Pre Purchase

#### Pre Use

- (IQ) Installation Qualification
- (OQ) Operational Qualification
- (PQ) Performance Qualification

- (RQ) Requalification
- (OQ) Operational Qualification
- (PQ) Performance Qualification



- (DQ) Design Qualification
- User Requirements Specification
- Factory Validated Product

Pre Purchase

### Pre Use

- (IQ) Installation Qualification
- (OQ) Operational Qualification
- (PQ) Performance Qualification

- (RQ) Requalification
- (OQ) Operational Qualification
- (PQ) Performance Qualification



- (DQ) Design Qualification
- User Requirements Specification
- Factory Validated Product

Pre Purchase

### Pre Use

- (IQ) Installation Qualification
- (OQ) Operational Qualification
- (PQ) Performance Qualification

- (RQ) Requalification
- (OQ) Operational Qualification
- (PQ) Performance Qualification





# (URS) User Requirements Specification

Describes the requirements the equipment must meet to be successful:

- Description and analysis of the problem
- Intended use of equipment and environment
- Preliminary selection of functional and performance specifications
- Final selection of supplier and equipment
- Development and documentation of specifications





# <u>Verified Factory Product</u>

should include (but not limited to):

- Manufacturing Test and Validation procedures with documentation
- Operational Features
- Intended Use
- Post sale Training support
- Post sale Installation support
- Preventive maintenance programs
- Certifications (ISO:9001...)



- (DQ) Design Qualification
- User Requirements Specification
- Factory Validated Product

Pre Purchase

### Pre Use

- (IQ) Installation Qualification
- (OQ) Operational Qualification
- (PQ) Performance Qualification

- (RQ) Requalification
- (OQ) Operational Qualification
- (PQ) Performance Qualification





### Installation Qualification

#### Validation that:

- An instrument and its components have been supplied as ordered and properly installed
- That it delivers to the requirements for a specific application
- That the supplier delivers sufficient documentation to the client to enable future maintenance and performance





## **Operational Qualification**

Performed after the IQ phase to validate:

- The equipment is able to perform the task for which it is intended
- Demonstrates that the instrument will function according to its operational specifications





## Performance Qualification

Performed after successful execution and completion of the **IQ** and **OQ** phases to validate:

- Delivery of performance to the specifications outlined in the URS
- Conformance to the requirements specified in cGMP's, health and safety rules and other guidance documents



- (DQ) Design Qualification
- User Requirements Specification
- Factory Validated Product

Pre Purchase

#### Pre Use

- (IQ) Installation Qualification
- (OQ) Operational Qualification
- (PQ) Performance Qualification

- (RQ) Requalification
- (OQ) Operational Qualification
- (PQ) Performance Qualification





# Requalification

Both **USER and SUPPLIER responsibilities** working in together to:

- Describe and document any maintenance required on the equipment
- Include routine servicing and any repairs necessary
- Detail any maintenance contracts together with a list of authorized service agent
- Include the routine cleaning of the equipment
- Include annual factory maintenance and recertification requirements
- Include requalification schedule





 Check the boxes for each formal qualification process you currently follow:

- DQ / USR

- □ PQ
- ☐ RQ



(URS) User Requirements Specification

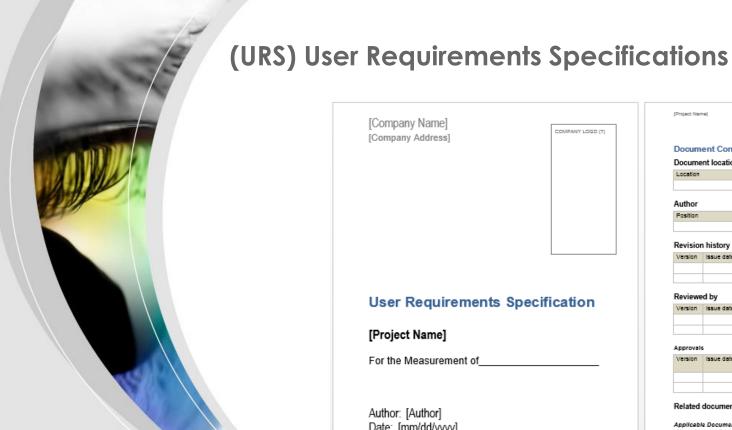
The Key to Successful IQ/OQ/PQ/RQ







- User Requirements Specifications are the most important, yet most often overlooked, in developing and implementing validation and qualification processes
- URS provides understanding of:
  - business and process needs
  - Key Stakeholders affected
  - Instrument Design and Functional Requirements
  - Key support documentation and references
- Once the URS is defined and agreed to by key stakeholders, then the successful purchase and execution of the 'Q' phases can be executed
- Successful IQ/OQ/PQ/RQ is dependent on clear, concise and testable requirements





User Requirements Specification Template v1.1

[Project Name]



COMPANY LOGO (7)

#### **User Requirements Specification**

Date: [mm/dd/yyyy] Version:

	ent Conti nt location						
Location		-					
Author							
Position		Name			Contact no		
Revision	history						
Version	Issue date	Author/editor	Description/Summary of changes		hanges		
Reviewe	d by						
Version	Issue date	Name		Position			Review
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Version Issue date		Name		Position			Approvi
	document						
Document Title #		Ai		uthor		Date	Issue
	Document						
Reference				Author			





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Documented testing to confirm proper initial and ongoing Installation, Operation and Performance



# **Qualification Notebook**



- Protocols
- Product/Manufacturer/Type
- Company Info
- Approvals (name/title/signature/date)

IQ/OQ/PQ/RQ Protocols:

HunterLab UltraScan VIS
Color Spectrophotometer

ABC Company Address Date

**Approvals** 

Name/Title	Signature	Date



# (IQ) Installation Qualification



- The purpose of this protocol is to ensure and document that the initial installation of the instrument is completed properly and should include:
  - System Overview
  - Operational features and intended use
  - Reference documents
  - Detailed installation procedure with initials and date for each step
  - Statement of Qualification
  - Final sign off of successful Installation Qualification

# (IQ) Installation Qualification



IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS Customer Name and Location

#### I. Installation Qualification Protocol

#### Purpose

The purpose of this procedure is to ensure that the initial installation of the UltraScan VIS and its optical software are completed properly

#### System Overview

The UltraScan VIS purchased consists of the following components, which are described in greater detail later in this section and in the UltraScan VIS User's Guide:

- HunterLab UltraScan VIS optical sensor, serial number\_
- EasyMatch QC-ER software, version
- Transmission cell holder option
- 10-mm, 20-mm, 33-mm and 50-mm transmission cell holder options
- Holder for small volume transmission cell option
- Small-volume injectable cylindrical sample cell option
- Flow-through transmission cell holder option
- 10-mm, 20-mm and 50-mm flow through cell options
- 4-mm port plate option

#### These system components were purchased from the following supplier:

Hunter Associates Laboratory, Inc. (also known as "HunterLab")

11491 Sunset Hills Road

Reston, Virginia, 20190 U.S.A.

+703-471-6870

#### www.hunterlab.com

The UltraScan VIS is a dual beam xenon flash spectrophotometer with a wavelength range from 360 to 780 nanometers (nm). All tristimulus integrations are based on a triangular band pass of ten nm and a wavelength interval of ten nm. The instrument can measure either reflected or transmitted color of product.

The sensor uses a plastic integrating sphere that is six inches (152.4 mm) in diameter and coated with SpectraFlect<sup>TM</sup>, which diffuses the light from the lamp. The light illuminates the sample and is either reflected from it or transmitted through it. A lens located at an angle of 8° collects the light and directs it to a diffraction grating which separates the light into its component wavelengths where they are then measured by a dual diode arrays and converted into usable data



- System Overview
  - Product and accessories
  - Serial Numbers/Versions
  - Where purchased
- Product description

# (IQ) Installation Qualification



IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS Customer Name and Location

- Operational Features and Intended Use
- Reference Documents
- Installation Procedures
  - Required Supplies

#### Operational Features and Intended Use

The UltraScan VIS can be used to measure virtually any type of product. Opaque and translucent materials can be placed at the reflectance port on the front of the sensor for measurement of reflected color. Transparent samples such as films and liquids and be placed in the transmission compartment for measurement of transmitted color.

(Customer) will be measuring the color of liquids and powders used in pharmaceutical manufacturing. This can be expanded to measure the color of slurries and creams with the same methodology.

#### **Reference Documents**

The following reference documents concerning the instrument should be kept in a safe place:

- UltraScan VIS users Guide (included with the instrument). Version
- EasyMatch QC-ER Users Manual (included with software). Version\_
- Tile Data Sheet
- Certificate of Traceability of the instrument's white tile (included with the instrument)
- CRM-\_\_\_\_ addendum if applicable
- HunterLab's ISO 9001 certification (copy available at our website www.hunterlab.com

#### Installation Procedures

Performa the procedures listed below to install the system components and confirm proper installation:

- Procedure 1, attached, provides instructions and a checklist for installation of the system hardware
- Procedure 2, attached, provides instructions and a checklist for installation of the system software

#### Required Supplies

The following equipment and supplies are required for completion of the Installation procedure

The UltraScan VIS, its adapter, power cord, communications cable, system computer to which the instrument will be attached, standard 1-inch (25.4 cm) port plate and sample clamp





IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS Customer Name and Location

- Statement of Qualification
  - Describes the criteria that must be met to deem the instrument properly installed, and remedies if criterion are not met

### Statement of Qualification

The instrument is deemed to be installed properly so long as Procedure 1 and 2 are successfully completed. If any criterion is not met, the qualification will not proceed and the instrument will not be used for measurements until the point is reconciled, either by maintenance to the instrument or its accessories (such as cleaning tiles) that allows it t pass the failed check or by conversation with HunterLab Technical Support personnel (703-472-6870 or HelpDesk @hunterlab.com)

## (IQ) Installation Qualification



 Installation Procedures and checklist

- Required supplies
- Serial numbers/Version numbers
- Procedural steps
- Initials and Date

IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS
Customer Name and Location

### Procedure 1 Installation of Hardware – UltraScan VIS

The following equipment and supplies are required for completion of Procedure 1 for UltraScan VIS:

- UltraScan VIS Optical Sensor
- AC Adapter
- Instrument power cord
- Communications cable
- The system computer to which the HunterLab instrument will be attached
- Standard (1.25") port plate

The state of the s		
Step	Initials and Date	
<ol> <li>Unpack all cartons and remove wrappings and cable ties. Inspect for damage and notify the carrier and HunterLab immediately if any is discovered. Save the packaging materials in case it becomes necessary to return the instrument to the factory</li> </ol>		
Place the ColorFlex EZ, sample port up, on a flat, stable surface near an electrical outlet:     Instrument Model:     Serial Number:     Location:		
3. Ensure that the on/off switch on the back of the sensor is switched to off		
4. Connect the power cord to the sensor and to a power outlet		
5. Connect the male end of the serial communications cable to the sensor. Connect the female end of the communications cable to the appropriate communications port of the computer. Use the supplied USB-to-serial adaptor as needed if needed. Allow WIN XP, 70° 50 operating system after we seconds to recognize the presence of new hardware and find the appropriate driver fir the Serial-to-USB adaptor automatically. If, for any reason, the operating system cannot find the driver, load if from the supplied CO with converte.		
Communication type:		
6. Place the large (1.0-inch) port plate at the reflectance port and snap it into place		
7. Install the sample clamp and place it against the sphere. Covering the sample port when the instrument is not in use prevents dust from accumulating inside the sphere		
8. Ensure the transmission compartment is closed		
9. Turn on the sensor by switching the on/off button on the back of the sensor to the ON position. Confirm that the Power on light on the front of the senor is lit		
10. Allow thirty (30) minutes for the instrument to reach ambient temperature of the location before proceeding with the Operation Qualification		

# (IQ) Installation Qualification



IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS

**Customer Name and Location** 

- IQ Sign Off
  - Procedure(s) performed
  - Performed by
  - Reviewed by
  - Sign-off dates
  - Comments or deviations from stated procedures

Procedure 1, Installation of Hardy Software – and EasyMatch QC-E performed as described above	
Performed by	Date
Reviewed by	 Date

Comments or deviations from stated procedure:





- The purpose of this protocol is to confirm that the instrument's measurements meet the manufacturer's specifications to verify instrument performance, and should include:
  - System Overview
  - Operational features and intended use
  - Reference documents
  - Operational Diagnostic Procedures
  - Statement of Qualification
  - Final sign off of successful Operational Qualification

# (OQ) Operational Qualification



Purpose

- System Overview
  - Refer to IQ Protocol
- Reference Documents
  - Refer to IQ Protocol
- Operational Diagnostic Procedures
- Required Supplies

IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS
Customer Name and Location

### II. Operation Qualification Protocol

### **Purpose**

The purpose of this protocol is to confirm that the instrument meets the manufacturer's diagnostic specifications to verify instrument performance

### System Overview

Refer to Installation Qualification Protocol for a system overview

### Operational Features and Intended Use

Refer to Installation Qualification Protocol for the instrument's operational features and intended use

### **Reference Documents**

Refer to the Installation Qualification Protocol for a list of required reference documents

### **Operational Diagnostic Procedures**

Performa the procedures listed below to verify Operational Performance of the system:

- Procedure 3, attached, provides instructions for checking the instruments short-term repeatability
- Procedure 4, attached, provides instructions for checking the instruments wavelength accuracy
- Procedure 5, attached, provides instructions for checking the instruments mid-range reflectance performance

### **Required Supplies**

The following equipment and supplies are required for completion of the Operational Qualification

- The UltraScan VIS as installed in procedure 1
- The system computer and EasyMatch QC-ER software as installed in procedure 2
- Printe
- Calibrated white instrument standard tile
- Black card device
- Light trap
- Didvmium filter
- Green calibrated tile





IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS
Customer Name and Location

- Statement of Qualification
  - Describes the criteria that must be met to deem the instrument properly installed, and remedies if criterion are not met

### Statement of Qualification

The instrument is deemed to be operating properly so long as the performance specifications for Procedures 3, 4 and 5 are met. If any criterion is not met, the qualification will not proceed and the instrument will not be used for measurements until the point is reconciled, either by maintenance to the instrument or its accessories (such as cleaning tiles) that allows it t pass the failed check or by conversation with HunterLab Technical Support personnel (703-472-6870 or HelpDesk @hunterlab.com

# (OQ) Operational Qualification



- Operational Procedures and checklist
  - Procedural steps
  - Initials and Date

### IQ/OQ/PQ/RQ Protocols: HunterLab UltraScan VIS Spectrophotometer

Customer Name and Location

8 of 21

#### Procedure 2

#### Checking Short-Term Repeatability - UltraScan VIS

This test verifies the short term measurement repeatability of the sensor. If PASS, the sensor electronics are within HunterLab specifications.

Step	Display	Initials and Date
From the sensor menu select     Diagnostics and then Repeatability     Test. A special job is opened in     EasyMatch QC-ER software and the     following prompt is shown		
2. Install the standard port plate, which is the largest one you have available that is not covered by glass. Click OK when this port plate is installed		
3. Follow the on-screen prompts to perform a normal standardization in RSIN mode. When complete, the following prompt will be shown		
4. Center the calibrated white tile over the reflectance port with the white side facing the instrument. Click OK and the Repeatability Screen will appear		
5. The white tile will be automatically read as the standard followed by twenty more times as samples.  PASS/FAIL results for each reading will be displayed.		
6. ER Client\Reports with unique data/time stamp automatically saved for future reference	A CONTRACT OF THE PROPERTY OF	

# (OQ) Operational Qualification



IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS

- OQ Sign Off
  - Procedure(s) performed
  - Performed by
  - Reviewed by
  - Sign-off dates
  - Comments or deviations from stated procedures

	Customer Name and Location
<b>Procedure 2</b> , Checking Short-Term has been successfully performed	
Performed by	Date
Reviewed by	 Date
*Unitarlab recommends performing this pro-	and iro and recording the results

periodically (i.e. weekly or biweekly)





- The purpose of this protocol is to confirm that the instrument performs adequately for the measurement of <u>(product)</u>.
  - System Overview
  - Operational features and intended use
  - Reference documents
  - Performance Diagnostic Procedures
  - Statement of Qualification
  - Final sign off of successful Operational Qualification

# (PQ) Performance Qualification



IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS Customer Name and Location

### Purpose

- System Overview
  - Refer to IQ Protocol
- Reference Documents
  - Refer to IQ Protocol
- Operational Diagnostic Procedures
  - Attachments
  - Required Supplies

### III. Performance Qualification Protocol

#### Purpose

"The purpose of this protocol is to confirm that the instrument performs adequately using the measurement procedures and sample handling devices selected for the measurement of..." and then list your various sample types (i.e.) opaque tablets, transparent liquids, loose powders and translucent creams) here.

### **System Overview**

Might simply refer back to the overview given in the IQ statement, such as:

'Refer to the Installation Qualification Protocol for the instruments operational features and intended use"

Refer to Installation Qualification Protocol for a system overview Might simply refer back to the overview given in the IQ statement, such as:

#### Operational Features and Intended Use

"Refer to the Installation Qualification Protocol for the instruments operational features and intended use"

Refer to Installation Qualification Protocol for a list of required reference documents

### Performance Diagnostic Procedures

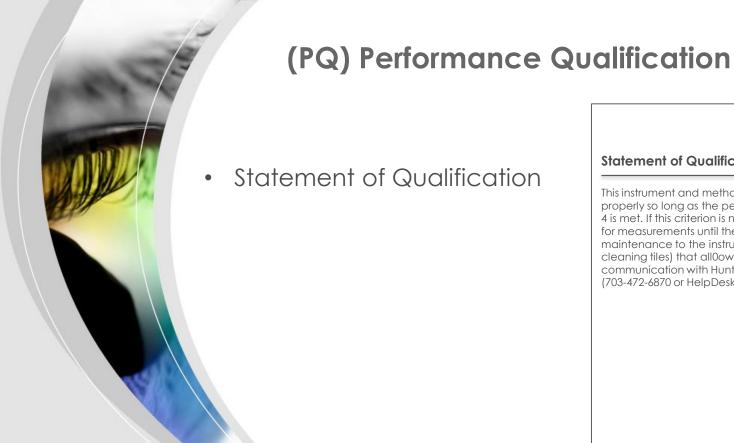
Perform the procedures listed below to verify performance of the system using the measure that will be used for the samples:

Procedure 4, attached, provides instructions for checking the instruments measurement performance using the appropriate procedures for measuring the whiteness and color of powder products

#### **Required Supplies**

The following equipment and supplies are required for completion of the Performance Qualification:

- The ColorFlex EZ meter as installed in procedure 1
- The calibration instrument White Tile
- The black alass
- 2.5 inch Glass Sample Cup 04-7209-00
- Port inert for Sample Cup 04-6622-00
- Sample Cup Opaque Cover 04-4000-00
  - USB Adapter Cable A13-1014-375 if entering ID's from keyboard
- USB Flexible Keyboard A13-1014-294 to enter Product ID's
- USB Printer A13-1014-259 to print hard copy records of the measurements





IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS **Customer Name and Location** 

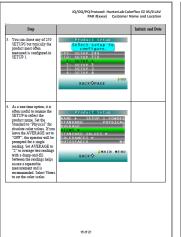
### Statement of Qualification

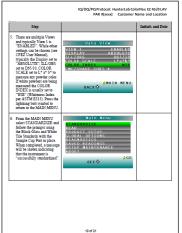
This instrument and method are deemed to be performing properly so long as the performance specification for Procedure 4 is met. If this criterion is not met, the instrument will not be used for measurements until the point is reconciled, either by maintenance to the instrument or its accessories (such as cleaning tiles) that all0ows it to pass the failed check or by communication with HunterLab Technical Support personnel (703-472-6870 or HelpDesk @hunterlab.com)

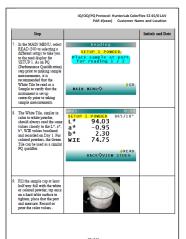
















IQ/OQ/PQ/RQ Protocol: HunterLab UltraScan VIS

Procedure 4, Checking the Instruments Performance on (powder) products, has been successfully performed as described above

Performed by

Date

Reviewed by

Date

Comments or deviations from stated procedure:



# (PQ) Performance Qualification



### Considerations:

 Should be performed under conditions that are similar to the environment where routine sample analysis is performed





Requalification validates that the equipment is still in qualified state after a change AND periodical assessment within defined time intervals:

- Describe and document any maintenance required on the equipment
- Detail any maintenance contracts together with a list of authorized service agents
- Include and document routine cleaning and calibration of the equipment
- Include and document annual factory maintenance and recertification and requirements
- Hardware/Software System Validation checklists





### Considerations:

- Typically follow OQ/PQ processes
- Frequency based on a determination of:
  - Calibration / Verification results
  - Maintenance history
  - Environment
  - Manufacturers recommendations
  - Can be periodic (with a defined schedule)
  - Should always be done after a change
    - Part of Change control procedure





Recording Instrument History, and Audit Trails



# **Recording Instrument History**



Instrument history records are not the same as audit trail records, they document:

### Purchase Date

- Where Purchased
- Serial Numbers
- Software Versions
- Maintenance Contracts
- Cleaning/Calibration Schedule

Purchase

### Pre Use

 Initial IQ/OQ/PQ Records and Signoff's

- RQ records
- Maintenance records:
- Calibration/validation history (can be electronically generated)
- •Cleaning and Maintenance logs
- Factory Service Logs
- Factory Repair Logs

Post Use

# POLL QUESTION



 Do you currently use a logbook or other instrument qualification documentation method?

YES

NO





### **Audit Trails**



- **Purpose:** To provide assurance of the integrity and trustworthiness of the Electronic Record and the associated Raw Data
- A **regulatory expectation** where data is stored and has the facility to be changed, modified or deleted (i.e. 21 CFR 11 §11.10€: Audit Trail; EU GMP Annex 11, Clause 9: Audit Trail)
  - Impacts both the **computer controlled automated system** and **laboratory systems** used within the Food and Pharmaceutical industries
- Must include a process for reviewing the audit trail for assuring the record integrity





- Should be linked to the electronic record
- Should be secure and not be able to be edited or deleted, providing a permanent record
- Should record for each entry:
  - Date and Time Stamp
  - Link to the record (Batch No,. Record ID)
  - Original Value
  - \*Changed Value
  - \*Reason for Change
  - \*Name and User making the change (unique ID)

\*Some electronic systems do not enable changes. They allow user to retake a measurement but not change a previous record.







- Instrument Qualification a critical part of a Validation
- It starts **Pre-Purchase** with clear and concise User Requirements Specifications **and** the right product for the iob at hand
- IQ/OQ/PQ are **Pre-Use** qualification steps that ensure the instrument is properly received, properly installed, and operating and performing to specifications
- RQ is done **Post-Use** and should be performed at minimum as part of a change control process
- Keep a Logbook to document all activities from URS to RQ
- Remember recording Instrument History is not the same as Audit Trails



# Thank You

For more information about HunterLab please visit:

www.hunterlab.com

Or visit us at AAPS 2014 or PittCon 2015

